



Mid Essex CCG

**Dr Mohanty & Partner Patient Participation Group
Tuesday 20th September 2016 @ 18.00-19.30pm
Witham Health Centre**

Present

Neil Coughlan	Chairman/Patient – Dr Mohanty & Partners
Tina Townsend	Patient – Dr Mohanty & Partners
Ian McPherson	Patient – Dr Mohanty & Partners
Jackie McPherson	Wife of Patient Ian McPherson
Tracey Jobson	Patient – Dr Mohanty & Partners
Marie Venkatasawmy	Practice Manager – Dr Mohanty & Partners
Jocelyn Fehmi	Senior Administrator – Dr Mohanty & Partners
Laura Small	Administrator – Dr Mohanty & Partners
Lesley Coote	Receptionist – Dr Mohanty & Partners

1.	Apologies
	Margaret Mott, Patrick Webb, Jeanette Johnson, Emma Hodgson, Jackie Hutchins Simon Dove, Olive Bryan, Jagvit Tumber, Jenny Newton, Rachel Evans, Morris Timberlake
2.	Welcome and Introductions
	Introductions made from all round the table, welcome to three more patients Went through the minutes of the previous meeting and all agreed were fine. What was discussed at the PPG the main theme was again the Witham proposal for the super health centre incorporating all GP's within Witham integrated together in this proposed building, as well as other community services such as social services.
3.	IMPROVING HEALTHCARE FACILITIES MEETING
	This meeting was attended by NC, JF, LS held on Wednesday 14 September 2016 @ 2.30pm Feedback from this meeting given about the new proposals and plans for the super health centre and it seems that Dr A. Mayet and fern House are the leads in this new development and Douglas grove centre are not interested, this building is to include social services NC: spoke about the budgets for this and that in the meeting it had been said that there are the monies to do this, but no revenue monies to service/accommodate this building.

MV: asked if these monies for this building had been ring-fenced for this particular project and no one else to touch it due to overspent budgets or using it for other things. Generally when NHS England/CCG ring fence monies for particular things it then disappears elsewhere for something else!

The point behind the question is if monies are a definite then the project will go ahead and if not then it won't. So how definite are we sure those monies are available to use.

NC: Said that planning permission for this building was a definite and will go ahead.

JF: why not look at another purpose built site instead of knocking down and rebuilding a site, example was the NHS building in Collingwood Road surgery

TJ: The building in Spinks Lane clinic which provides ears/nose and throat services Views and opinions around this suggested that the patients and people of Witham had not been asked to give their views or even been told about this.

Two patients of ours were unaware of such a development which would be taking place in the next two years.

The proposal for a one sited all in one centre where all services came form was would it not be better to look at this development which would be taking place at the Newlands centre to look to accommodate other services within this project to stop people going to Broomfield Hospital or Maldon for walk in services.

Would it not be better for GP services which are supposed to be provided for easy access to patients such as the: the elderly

Are we not supposedly not to be treating our patients as individuals, listening, supporting and enabling them to maintain independence, choice and control over how we provide our services within their community. This is as per the NHS England remit?

Isn't this why the PPG was introduced to GP Practices as an enhanced to encourage Patient: GP relationships, encouraging patients to have their say and include them in the decisions that are made about delivering primary care services in the community?

There seems to be a general lack of encouragement for our patients within the Witham community to be able to get involved in this particular project and decisions are being made and led with no involvement of patients.

Our patients are more than happy to expand services within the Witham area, is this way to go, put all GP's in one big Health centre and patients to access such services this way?

NC: The new development plans for super surgery would this be better for services and access to patents for the Witham area. What is in it for us, Witham town council has not signed up to this super centre

Councillor Barlow at this meeting discussed that should have improvements within the Witham Locality, but this has not been consulted with patients and the community of Witham.

4.	Air-conditioning
	<p>TT: asked what had happened to email that MV had sent to MP.</p> <p>MV: Nothing had happened; no response form time sent which was two weeks after previous PPG meeting When the Witham health centre had been renovated the old air conditioning had been taken and not replaced, for a building of such purposes (Patient orientated) air conditioning should be a given due to the nature of the business</p> <p>TT: Will email the MP office for feedback as no response received.</p>
5.	CHAIR PERSON & DEPUTY
	<p>MV: Said that no one had come forward for these positions and so put it out to the table if anybody would like to do this. Patient NC will now be chairperson for our patient participation group and TT will be deputy chair</p> <p>All agreed and all in favour, we need to grow and increase our numbers for our PPG if we want to make a change to Witham and how it develops.</p>
6.	HEADLINES:
	<p>Doctor will see you now on his webcam Information/insert circulated to patients regarding GP's paying private firms to give consultations via the computer</p>
7.	INTERESTING FACTS OF THE MEETING- from patient NC
	<p>The restaurant prezzo's generates more foot fall through their doors into Witham compared to any other place!</p> <p>A car park does bring revenue and increased footfall into a locality! (Witham)</p>
8.	OUR ACTION PLAN:
	<p>Discussed and proposed actions to be taken by the Patient Participation Group for Dr Mohanty and Partners:</p> <ul style="list-style-type: none"> • To have meeting and invite other patient participation groups and GP Practices around Witham to discuss and get answers around the new super health centre build. • Maybe call it a patient engagement group for open discussion and feedback session, patients having their say

	<ul style="list-style-type: none"> • To do survey monkey from the last minutes with discussed x3 questions for this new super centre proposal • TT: To come in Monday and discuss survey monkey • GP practices are supposed to be encouraged to seek feedback from their patients as per NHS England patient participation guidelines. (This does not seem to be the case with the Mid Essex Clinical Commissioning group) • Air conditioning and email sent by email to be chased up by TT due to hare contacts within this particular field update to be given at the next PPG meeting • At some point to write a letter to the MP regarding the new proposed plans and why there have been no discussions involving the population of Witham? Though would this not be useful to do when completed all the above such as getting the survey results in from our patients and having the meeting with other patient participation groups and GP surgeries • We wish to as a group be proactive and help with the developments in Witham to make it a better place for our patients and the community as a whole.
<p>9.</p>	<p>Date of next meeting will be: Thursday 27th October at 2.30pm Witham Health Centre</p>